



## **CONFIDENTIAL CUSTOMER SURVEY**

**Welcome to YWCA of Oahu! Thank you for taking a few minutes to fill out this survey.**

**Your responses assist us in serving you better.**

**1. Have you ever used the services of the YWCA of Oahu in the past?**

- Yes       No (If “NO”, please skip to question 5)

**2. How long ago did you use the YWCA of Oahu’s services?**

- In the last year  
 From 2 to 5 years ago  
 From 6 to 10 years ago  
 More than 10 years ago

**3. Did the services you received from the YWCA of Oahu contribute to positive change in your life?**

- Yes       No

**4. What services did you use? (Please check all that apply)**

- Ways to Work loan program  
 Dress for Success  
 Fernhurst Transitional Housing  
 Aquatic Classes  
 Fitness  
 Classes  
 Childcare  
 Non-traditional Employment for Women (N.E.W.)  
 Women’s Resource Center  
 The Clothes Closet  
 Culinary Arts for Enterprising Youth (CAFÉ Y program)  
 Ceramics program  
 Y-Teen program  
 Other
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