



December 8, 2011

To Whom It May Concern:

On October 3, 2011, ProLiteracy awarded accreditation to YWCA Center for Family Empowerment. This accreditation is valid for four years.

ProLiteracy represents a network of 1,200 community-based volunteer and adult basic education members in all 50 states and the District of Columbia. As part of its programs and services, ProLiteracy offers an optional accreditation service to its members.

ProLiteracy's accreditation system is the only national accreditation designed for adult literacy organizations that deliver instructional services using trained volunteers. The accreditation is based on a set of 16 nationally recognized quality standards. The comprehensive set of standards addresses instruction, training, and other programmatic areas as well as organizational management. Members seeking accreditation complete a rigorous process of self-evaluation, program improvement, documentation of compliance with the standards, and ongoing evaluation. The process culminates with a site review by a nationally trained accreditation reviewer. A national review panel makes the final determination of accreditation.

ProLiteracy Accreditation acknowledges literacy organizations that are distinguished by high-quality professional leadership, effective programs, committed governing boards, and outstanding volunteer support. ProLiteracy recognizes YWCA Center for Family Empowerment for its excellence in each of these areas. We are proud to have this organization as part of our network of local literacy providers.

Through accreditation, ProLiteracy seeks to promote continuous quality improvement and to support capacity building. The fact that YWCA Center for Family Empowerment has voluntarily and successfully participated in this process speaks to its commitment and ability to hold itself accountable to high standards. We believe this process prepares literacy organizations to achieve the outcomes that funders and supporters expect and adult literacy students deserve.

If you would like to learn more about ProLiteracy's accreditation system and standards, please visit: <http://www.proliteracy.org/NetCommunity/Page.aspx?pid=364&srcid=378>. You can view a list of accredited programs and download the accreditation standards from ProLiteracy's web site.

Sincerely,

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ProLiteracy

Michele Diecuch  
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