

YWCA ON THE FRONTLINES: COVID-19 Impact on YWCA Network

YWCA USA represents more than 200 local associations which collectively employs over 12,500 individuals across 45 states and the District of Columbia. YWCA primarily serves women, girls, and families through their childcare, housing, and domestic and sexual violence services. In response to the COVID-19 crisis, YWCA USA is regularly collecting survey data from its local associations to better understand the challenges and policy solutions needed to maintain services and meet increasing demands.

The following results are based on survey feedback from 161 local YWCAs covering 42 states and the District of Columbia in the month of April. The highest number of reports came from Illinois, New York, Ohio, Pennsylvania, and Washington:

- 61% of YWCAs operating **domestic violence hotlines** report an increase in demand for services.
- 47% of YWCAs who provide **domestic violence housing** services (either emergency shelter or transitional housing) reported an increase in demand for domestic violence shelter.
- Out of the YWCAs who provide **childcare services** (Head Start, Infant/Toddler, Pre-Kindergarten, Kindergarten, or School-Age: Before/After care), 57% reported having to close a childcare program, and 40% reported a decrease in childcare funding/revenue.
- 49% of YWCAs who provide housing for low-income women, seniors, veterans, and others in need of housing reported an increase in **demand for housing**.

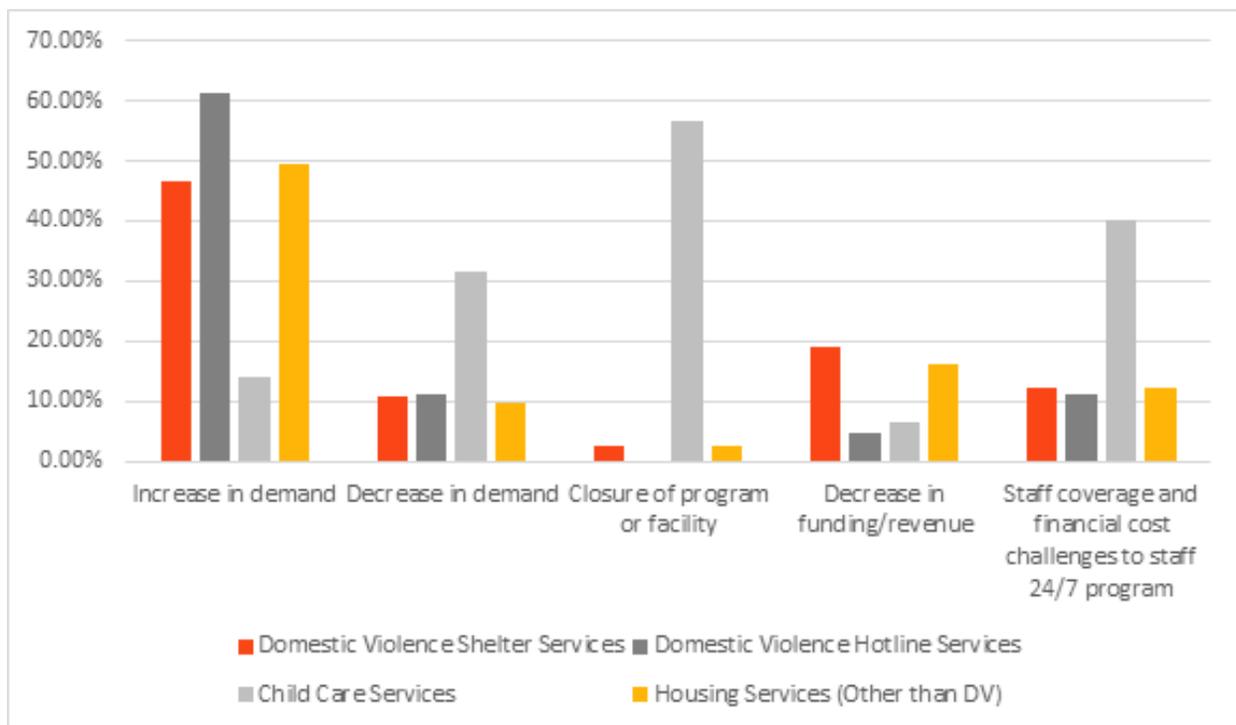
I. STATE REPRESENTATION IN YWCA SURVEY

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|-----------------------------|-----------------------|------------------------|------------------------|
| 1. Alabama (1) | 12. Indiana (5) | 23. Nebraska (3) | 34. South Carolina (1) |
| 2. Alaska (1) | 13. Iowa (5) | 24. New Hampshire (1) | 35. Tennessee (4) |
| 3. Arizona (2) | 14. Kansas (1) | 25. New Jersey (2) | 36. Texas (6) |
| 4. California (8) | 15. Louisiana (2) | 26. New York (15) | 37. Utah (1) |
| 5. Colorado (1) | 16. Maine (1) | 27. North Carolina (6) | 38. Vermont (1) |
| 6. Connecticut (5) | 17. Maryland (1) | 28. North Dakota (2) | 39. Virginia (1) |
| 7. District of Columbia (1) | 18. Massachusetts (9) | 29. Ohio (11) | 40. Washington (10) |
| 8. Florida (2) | 19. Michigan (4) | 30. Oklahoma (2) | 41. West Virginia (2) |
| 9. Georgia (1) | 20. Minnesota (3) | 31. Oregon (1) | 42. Wisconsin (3) |
| 10. Hawaii (3) | 21. Missouri (2) | 32. Pennsylvania (14) | 43. Wyoming (1) |
| 11. Illinois (11) | 22. Montana (3) | 33. Rhode Island (1) | |

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II. IMPACT ON SERVICES

Throughout April, YWCAs who provide domestic violence shelter, sexual assault and domestic violence hotline services, and housing services have all seen increases in demand for services. YWCA childcare providers reported high rates of closures due to COVID-19.



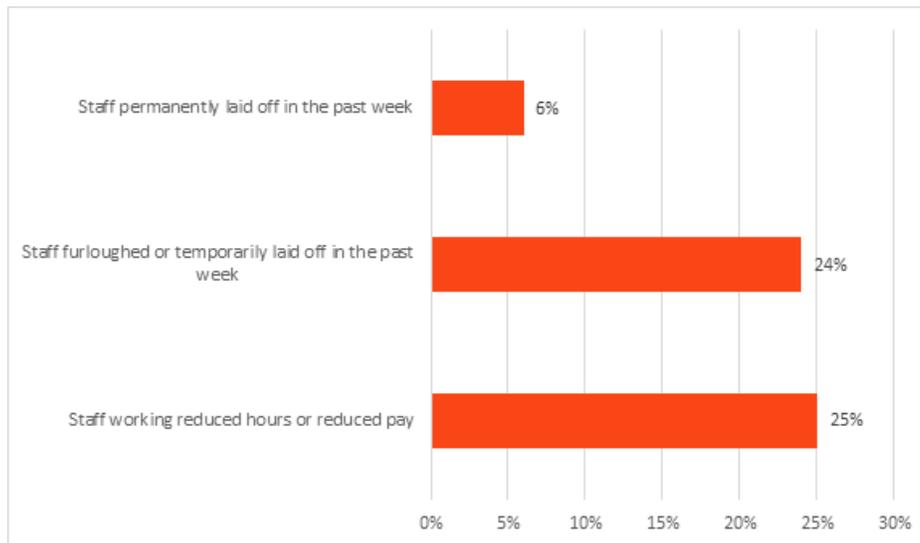
Graph above represents significant impacts around:

- Closure of childcare program or facility (52 of 92 YWCA childcare providers)
- Decrease in funding/revenue for childcare services (37 of 92 YWCA childcare providers)
- Increased Demand for Domestic Violence hotline services (38 of 62 YWCA DV hotline providers)
- Increased Demand for Housing/Shelter Services (40 of 81 YWCA housing providers)
- Increased Demand for DV Shelter Services (34 of 73 YWCA DV shelter providers)

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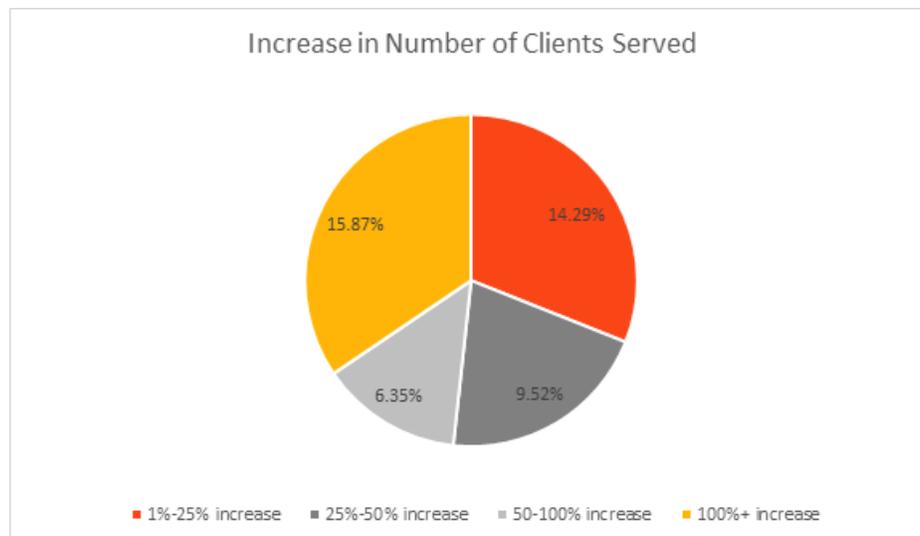
III. IMPACT ON STAFF

Local YWCAs face an immediate funding, staffing, and safety crisis that threatens their ability to meet the needs of women and children they serve.



V. SERVICE POPULATION

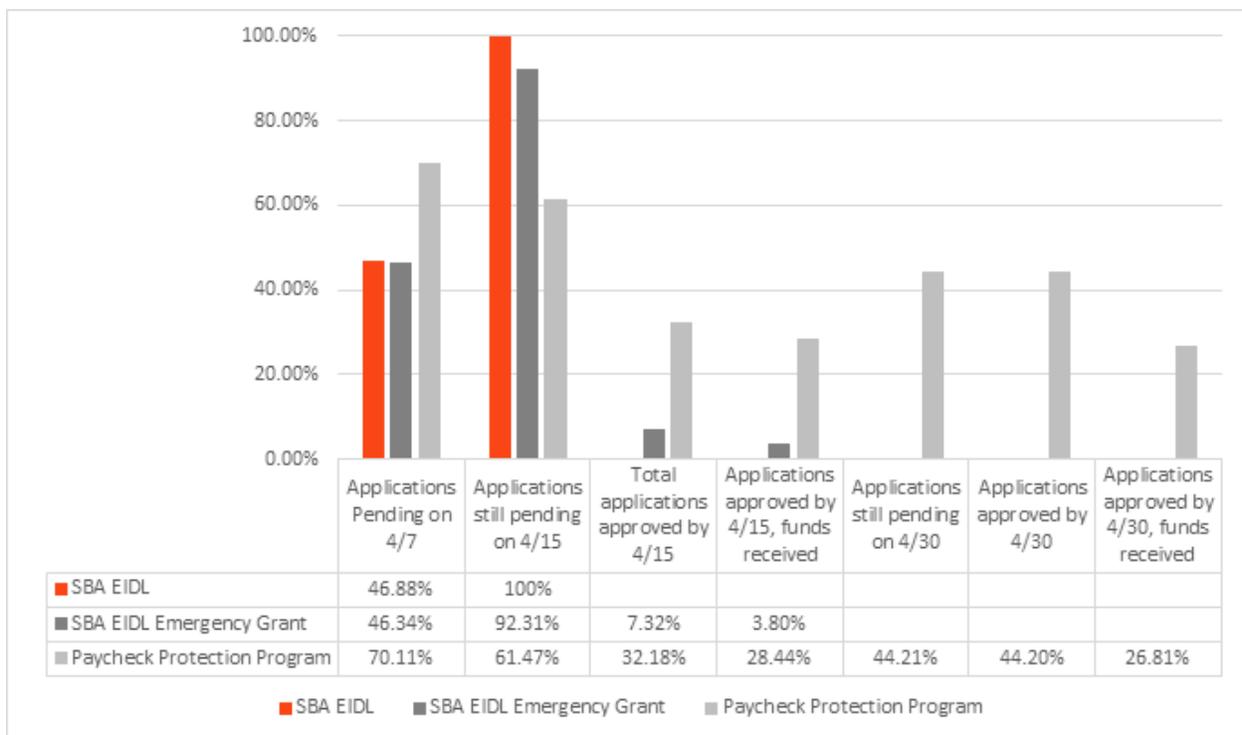
During the COVID-19 pandemic, YWCAs across the country in communities big and small are answering the call for help. We are on the frontlines opening doors to women, children, and families in need during this crisis. **As a result, some YWCAs have seen an increase in client populations as high as 250%.**



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VII. FEDERAL RELIEF

By the end of April, only 55% of YWCA applicants' PPP applications had been approved, and only 26% of all PPP applicants had been approved for and received their funding.



Questions? Contact Pam Yuen, Government Relations Manager at YWCA USA, at pyuen@ywca.org.